

Rehabilitation Institute of Chicago

Policy for Public Viewing of Hospital Charges

I. Introduction

This policy allows the public to view the standard hospital charges for inpatient and outpatient services and procedures of the Rehabilitation Institute of Chicago (“RIC”), in compliance with the Affordable Care Act, Section 2718(e) of the Public Health Service Act.

Hospital charge masters are lengthy and complex documents and do not provide information at a level that promotes transparency for patients to understand their potential financial liability for services obtained. Therefore, additional information, as outlined below, will be provided to patients seeking price estimates from RIC.

II. Definitions

A hospital’s standard charges are the amounts set before any discounts. Charges are based on what type of care was provided and can differ from patient to patient for the same service depending on any complications or different treatment provided due to the patient’s health. Therefore, actual charges for a specific patient will differ from the listed standard charges.

III. Estimates / Financial Assistance

Many patients that will seek hospital charge information are interested in knowing what their out-of-pocket financial responsibility will be. This is an opportunity to have important conversations regarding finances. We recommend that patients with health insurance contact their health plan for specific financial obligations. Patients without health insurance should be provided with the following:

- Information regarding RIC’S financial assistance policy, *Charity Care Financial Assistance*
- [Hospital Uninsured Patient Discount Act](#)
- Information regarding any other discounts (e.g., prompt pay) that could be applied

Requests for specific price estimates or viewing appointments should be directed to RIC Patient Financial Services at 312-238-6039, Monday through Friday from 9:00am – 5:00pm. For requests that are made after business hours, a voicemail can be left, and calls will be returned on the following business day.

IV. Handout Sheet Available to Public

[Viewing RIC Standard Hospital Charges](#), the handout sheet attached to this policy, is publicly available at www.ric.org, and will be provided to anyone requesting access to RIC’s standard inpatient and outpatient charges.